



## EASY RETURNS FORM

### EASY, HASSLE-FREE RETURNS

Returning products from **One To Grow On Toys & Books** is convenient and easy! If you are not satisfied with an item(s), One To Grow On Toys & Books offers a **30-day, money-back guarantee** on all purchases, excluding shipping and handling charges, providing the toy has not been played with and is in its original packaging.

### RETURN INSTRUCTIONS

You can find an Easy Returns form on the back of your invoice or packing list. If you do not have either, you may use this form.

### HOW TO MAKE A RETURN

To make a return, follow the 3 easy return steps!

1. Complete sections A, B, and C below on the Easy Returns form.
2. Box up the new, unused toy (in its original packaging), along with this completed Easy Returns Form, in a mail-safe container.
3. Mail the package via a traceable method such as FedEx, UPS, or USPS to the following address:  
 One To Grow On Toys & Books  
 Attn: Returns  
 1280 Cronson Blvd.  
 Suite 7027  
 Crofton, MD 21114

Upon receipt, One To Grow On Toys & Books will process your return and contact you once your return is completed.

### ITEM RETURN INFORMATION

Section A: ITEMS FOR RETURN

ITEM #	PRODUCT NAME	QTY	REASON CODE

Reason Codes:

A. Arrived too late	D. Not as Described/Pictured	F. Child Did Not Like
B. Damaged or Defective	E. Not Age Appropriate	G. Other _____
C. Wrong Item Shipped		

Section: B: ACTION REQUESTED

- Refund Buyer (*by method of payment*)  
 Send Me A Gift Card (*for merchandise credit*)  
 Replace the Product (*with same product being returned*)

Section C: CUSTOMER INFORMATION

Order # \_\_\_\_\_  
 Name \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City, State, Zip \_\_\_\_\_  
 Phone Number \_\_\_\_\_  
 Email Address \_\_\_\_\_

### QUESTIONS:

If you have any questions, please contact us at [customerservice@onetogrowon.com](mailto:customerservice@onetogrowon.com) or call (202) 306-2235.